



# **EXPERIENCES**

that build a better tomorrow

GUIDED BY OUR TRUE COMMITMENT











# (Nelcome

# 2024: A Year of Vision & Growth



Derek Linde Chief Executive Officer **GES** 

At GES, we thrive on excellence and momentum—constantly planning and delivering extraordinary events for clients across the globe. In 2024, we continued to take important steps toward expanding our service offerings, growing globally, and investing in the remarkable talents and capabilities our team members demonstrate every day.

As much as our focus is set on the future, it is important to look back and acknowledge the efforts of our global team members and their contributions to our clients, each other, and the communities they serve.

As we reviewed our 2024 ESG (Environmental, Social, & Governance) progress and accomplishments, we realized these efforts align with our TRUE values—Trust, Responsibility, Understanding, and Excellence. These principles are central to who we are and everything we do, including our ESG initiatives.

#### With that—welcome to our 2024 TRUE Report.

We are exceptionally proud of everything we accomplished last year and the exciting projects underway for 2025. Every day, GES takes another step toward the future. Guided by our TRUE values, we are confident that our future will be meaningful and successful for our colleagues, clients, and communities.











# Company Update

One of the most important steps GES took in 2024 was joining the Truelink portfolio of companies.

On the last day of the year, GES was acquired by Truelink Capital. Based in Los Angeles, Truelink excels in partnering with operationally driven companies like GES, and its exceptional team has a proven ability to create long-term value. The Truelink team has already demonstrated their unmatched strategic insight and dedication to collaborating with GES to continue our growth into the future.

Preparing to exit the Viad/Pursuit umbrella required a significant amount of effort and focus throughout the year, and our team members were up to the task. The prospect of starting a new chapter with Truelink—who believes in our ability to deliver industry leadership, innovation, and growth—was compelling.

We are thrilled to take our place in the Truelink portfolio of companies, with a partner committed to realizing GES' full potential in providing extraordinary experiences for our clients across the globe.

























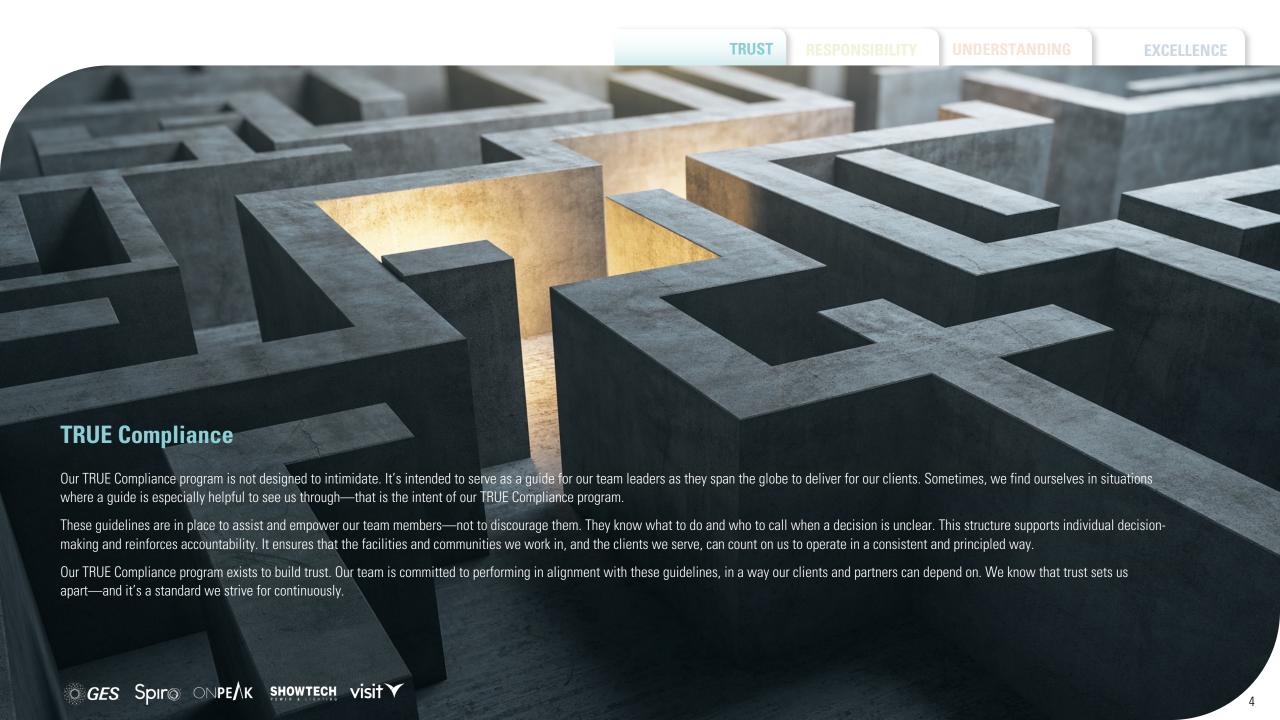
and critical partners—counts on us to deliver. Our performance in 2024 sent a clear message: we can be depended on in every scenario, from a hotel show in Chicago to a multi-national event in Barcelona.

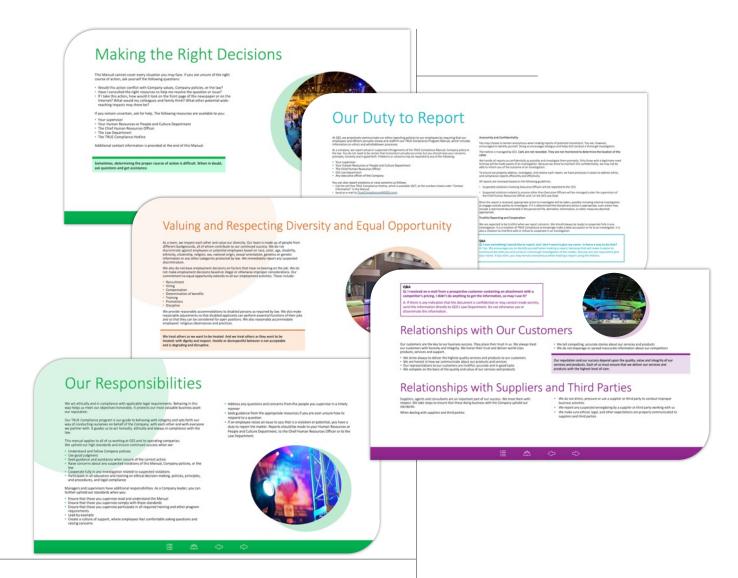
Trust also demands transparency. We overcommunicate the what and the why behind our

Trust is the foundation of sustainable business. It reflects transparency in reporting, ethical governance, and accountability to stakeholders. In ESG, that means clear disclosures, honest communication, and a commitment to doing what's

Because trust isn't just a value—it's how we lead.







# 2024 TRUE Report – **TRUE Compliance Manual**

Our TRUE Compliance Manual empowers our people. While it cannot, and does not, address every possible situation we face in our global production environment, the principles of integrity and honesty are found throughout the manual.

We expect a lot of our team members, and at the top of that list is to work and interact with each other in ways that are consistent with our TRUE values. In return, our management team knows the importance of supporting our people when they report something that doesn't look or sound right—and taking the right measures to investigate and follow up. This is most important when it is not easy to do, and having this manual in place to guide our approach provides insight and a path forward.















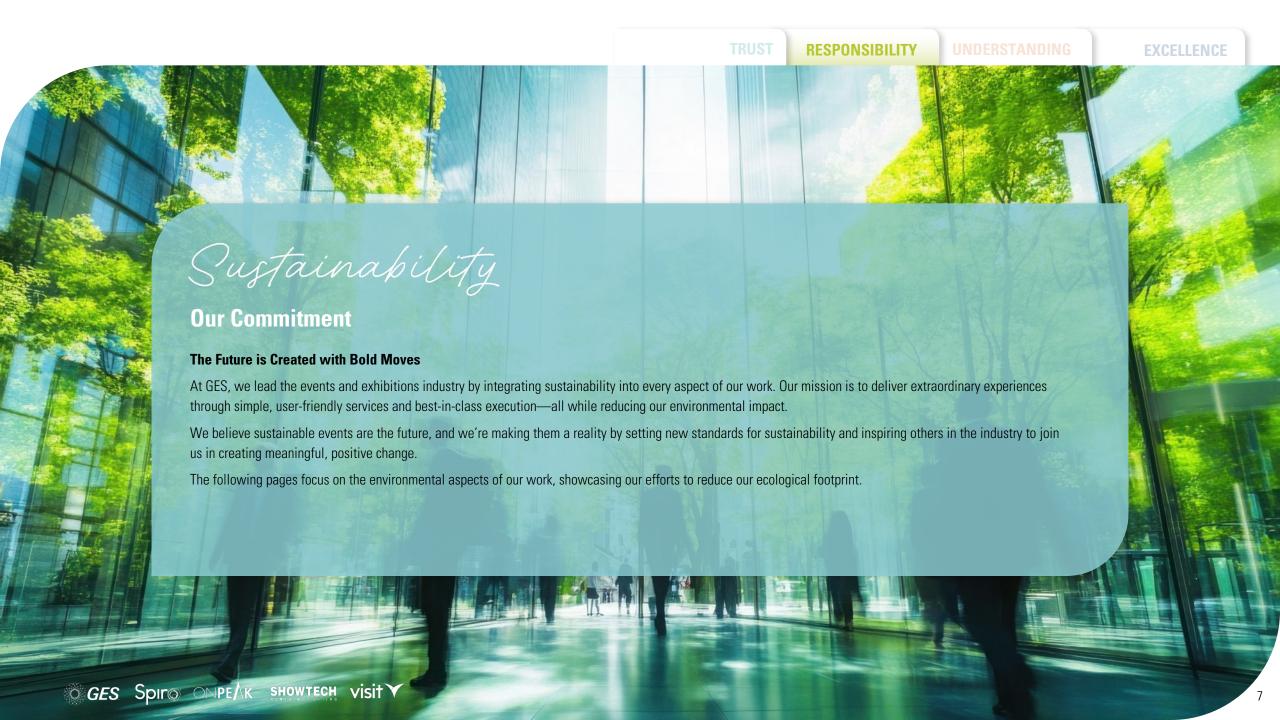
We know it's our responsibility to deliver with excellence—on time, on brand, and on budget. That means anticipating challenges, adapting in real time, and continuously learning from every activation—making each event smoother, smarter, and more seamless for our clients and everyone involved.

Our responsibility extends beyond the show floor. We're committed to creating a work environment where talent thrives, ideas are heard, and every team member feels empowered to lead. We invest in our people's growth, value their contributions,

Our responsibility reaches into the world around us. From reusing rentals to minimizing waste, we prioritize sustainable practices that reduce our footprint and support both our own and our clients' ESG goals. We're also proud that our team members give back—locally through charitable groups and nationally through industry organizations that champion the power of live, in-person events.

Every effort makes a difference, and we believe it's our responsibility to lead with purpose and impact.





# Sustainability

# **GES & Spiro Sustainability Updates**

GES installed rapidclosing warehouse door shutters to conserve heat and energy.

**Emissions from** purchased goods at our EMEA sites were reduced by 75%.

Completed Scope 1, 2, and 3 data collection, allowing us to measure our current greenhouse gas emissions, to understand how to reduce our carbon footprint in preparation for our Net Zero Roadmap.

> Spiro maintained our ISO 14001 certification and achieved Tier 5 ESSA accreditation, demonstrating our ongoing commitment to

GES achieved a 25% between 2023 and 2024, due to increased use of Rewind carpet.



Spiro launched our Client Carbon Calculator and successfully delivered 42 carbon calculations. In 2025, we're targeting 84 client assessments sustainable decision-

On track to reduce our global GHG emissions by 50% by 2030.

Emissions across our GES value chain—including purchased goods, logistics, and business travel—fell by 17%, from 7,021 tCO<sub>2</sub>e to 5,840 tCO<sub>2</sub>e between 2023 and 2024.

Spiro transitioned our first facility to 100% renewable energy, achieving a key milestone. In 2026, we will focus on converting additional facilities.



**GES** transitioned our uniforms to

25% of our UK GESmanaged sites have transitioned to renewable energy, with the remaining 75% scheduled to transition by Q2 2026.













GES Spiro ONPEAK SHOWTECH VISITY



# **Enhanced Programs & New Investments**

#### **DOT Program Excellence**

Our DOT (Department of Transportation) program ensures we maintain full visibility into the condition of our trailers and tractors, the status of our drivers, and our compliance with all transportation regulations.

#### **Compliance Awareness**

A monthly DOT Safety Committee, reviews incidents, CSA stats, and best practices. We introduced the *Keys to Compliance* training series and a Gate Check Program to reinforce FMCSR standards.

#### **Leveraging Technology**

We implemented Supervision for continuous MVR monitoring, TenStreet for streamlined driver training, and Motive Technologies for ELDs, dash cams, and maintenance tracking.

#### **Interpersonal Communication**

Each initiative includes face-to-face engagement, reinforcing our Safety-First Culture. Driver meetings and gate checks foster trust, improve morale, and strengthen team relationships.







GES received the 2024 Innovator Award at the CCJ Innovators Summit in recognition of GES's 'originality in tackling trucking's challenges.'

## **Contractor Safety Programs**

GES developed tailored safety training programs for individual suppliers, ensuring consistent knowledge and standards at the worker level.

Spiro introduced a comprehensive vetting program for supplier companies, focusing on evaluating and approving partners based on robust safety criteria.

We're proud to report that within the EMEA region, we have maintained a non-reportable accident frequency rate—a reflection of our shared commitment to a strong, proactive safety culture.

#### Fleet Investment

GES invested over \$1.9 million in upgrading our fleet in 2024. This ensures that we have the safest fleet, with next-generation technology that reduces downtime—increasing cost savings and lowers emissions.



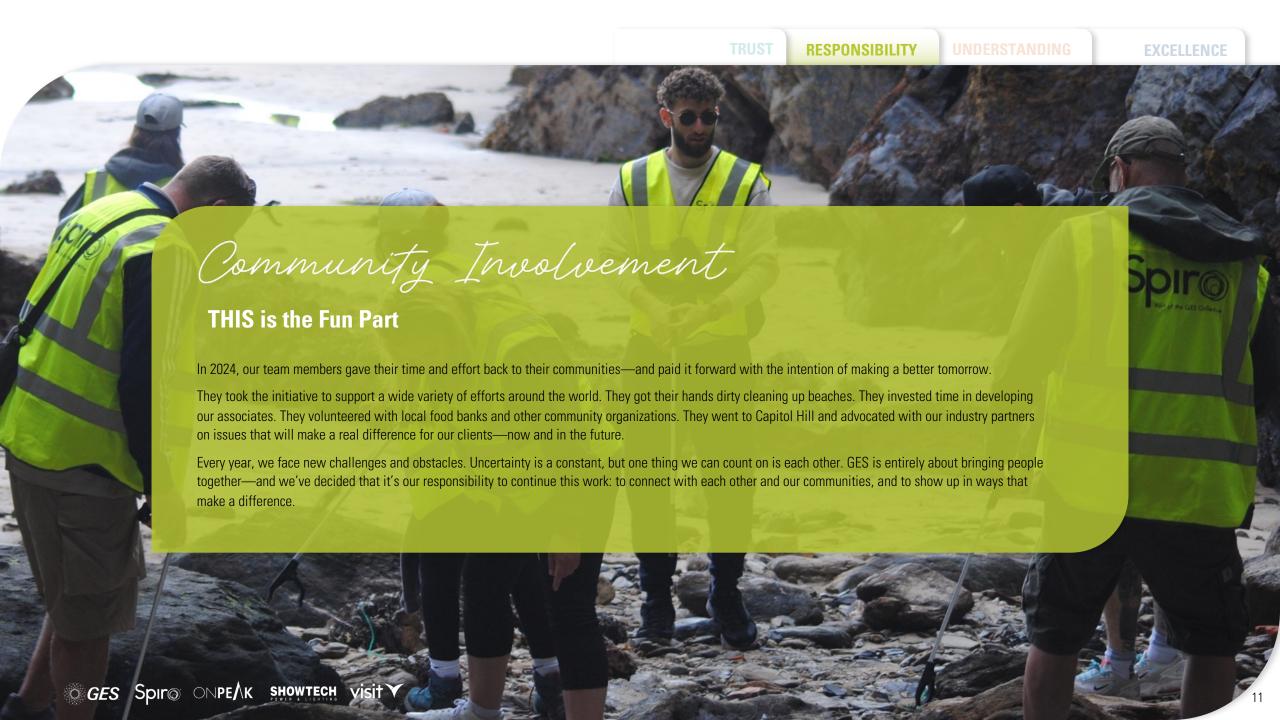












# Community Involvement

# **Assisting the New Kids on the Block**

The **National House Project (NHP)** provides expertise and support to local authorities across the UK in creating **Local House Projects (LHPs)**. These projects help young people transition from care to independent living in a planned and supported way. To date, the NHP has supported a community of over **767 individuals**, with **465** now living in their own homes.

In 2024, **GES volunteers** rolled up their sleeves and got to work. This included **Mara** Lauska and Liz Irving, who stripped wallpaper in a flat in West Bromwich, UK, and a dedicated group of GES volunteers dug out and prepared a patio area, while others filled six large planters with a beautiful mix of flowers, vegetables, and herbs at the **NHP** Sandwell Hub.

As part of GES policy, USA eligible full-time employees receive three paid volunteer days and EMEA employees receive two pro-rated volunteer days per year, helping everyone to create time to give back to their communities.











The days were filled with energy, laughter, and a real sense of achievement. It was a hands-on, fun experience that reminded us of the lasting impact we can make when we come together.











# Community Involvement

# **Partnering for Progress: Spiro x Educate The Kids**

Spiro proudly partnered with Educate The Kids, pledging aid to assist children in Africa with gaining access to education, having their fundamental rights upheld, and meeting their basic needs—with the intention of supporting lasting, generational change.

Funding helped provide schooling for 68 children, created local jobs by hiring a teacher, assistant, and intern, and completed vital sports facilities including changing rooms, storage, and toilets.

Aligned with UN Sustainability Goals—Good Health & Wellbeing, No Poverty, Quality Education, Life on Land, and Sustainable Cities—Spiro's assistance went beyond funding.

Our team also collected and donated uniforms, along with 125kg of recycled shoes gathered from across EMEA. These donations were sent to children in Mombasa, helping them walk safely to school while also reducing landfill waste and supporting carbon reduction efforts.































# **Promoting Gender Inclusivity**

## **Mentorship Mission**

Our mission is to empower women and provide invaluable support for career development. Female leaders from various areas within the organization drive the mentorship aspect of the program, focusing on helping mentees develop leadership skills and navigate their career journeys.

## **Group & 1:1 Support**

Through monthly group meetings and individual one-on-one guidance sessions, mentees benefit from shared learning and peer support, while also receiving personalized feedback and development tailored to overcoming challenges and identifying goals and next steps.





**Danielle Kosnik** (Mentee) Senior Graphic Designer

It might seem strange, but I feel like my goals are more achievable now. I loved hearing about each of the mentor's backgrounds and how different each of their paths were. Everyone had different experiences, and each person was able to pave their own path upward. That was just super inspiring.

# **Donna Hyland: One of the Most Influential People in** the Events Industry.

We're thrilled to share that our very own Donna Hyland has been recognized by Eventex in multiple prestigious categories: **The 100 Most Influential People in the Events Industry**, The 100 Most Influential Event Professionals, and The 50 Most Influential People in the Events Industry in the UK!

Donna has over 23 years of experience in the events and exhibitions industry and is a valued mentor, known for generously sharing her expertise and nurturing the growth of her team. She currently serves as the General Manager for GES Middle East. These honors recognize global industry leaders who have made a significant impact through creativity, vision, and innovation. Donna's dedication and passion for the events industry are truly unmatched, making this recognition incredibly well-deserved.

GES EMEA was also a proud sponsor of the Day 1 program at the 2nd WiE World Summit which was themed, Building Bridges, Breaking Ceilings. The event brought together professionals from around the world to empower women in the events industry through insightful discussions—Donna participated in an inspiring panel session exploring leadership and exhibitions across different regions.













# **Groups & Professional Development**

#### **Employee Connection & Support**

Spiro's Employee Resource Groups (ERGs) are voluntary, employee-led groups whose aim is to foster a diverse, inclusive workplace. These voluntary, employee-led communities provide space where team members can explore shared experiences, backgrounds, and interests. Individuals have an opportunity to connect and contribute to an atmosphere where authenticity is celebrated, and support is given and received. Spiro has 5 unique ERGs:



#### **Women of Spiro**

This group is dedicated to supporting and empowering women across our organization designed to foster a safe and inclusive environment where women can connect, share experiences, and find personal and professional support.



## Prism•PRIDE

This group brings together LGBTQ+ team members and allies. The goal is to establish an open and safe space for collaboration, sharing, and fellowship—building an inclusive culture that upholds acceptance, dignity, and respect for all.



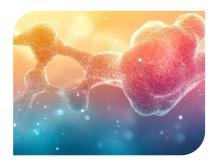
#### Mindful THERE•ness

Focusing on mental health, this ERG creates a sanctuary to delve into the importance of mental well-being at different life stages—to enhance positive emotions and foster a sense of peace.



#### **Green Team**

Reducing our environmental impact, not just in our working lives, but also in our personal lives is the goal of this group, who is focused on reducing Spiro's carbon footprint by 50% by the year 2030 and achieve carbon neutrality by 2050.



#### Neuro•nauts

Bringing together Spiro • nauts who either identify as neurodivergent, or care for someone who is neurodivergent, this group's goal is to provide support, share resources, and celebrate the wins within our community.













# **Celebrating Authenticity**

Spiro's Prism Pride Employee Resource Group hosted our first annual LGBTQ+ Pride Month celebration. The month kicked off with a Pride Trivia activity, offering both education and laughter, and providing a welcome reprieve from the day's demands. This was followed by a virtual happy hour, where employees had the opportunity to learn about the group's goals and objectives while enjoying a carefully curated LGBTQ+-inspired playlist.

We closed the month with a special installment of Spiro •voices, where we got to know some of our colleagues who identify as members of the LGBTQ+ community or as allies. We learned about the people they admire, how their identities influence their presence in the workplace, and what representation means to each individual.

It was a month filled with PRIDE!



Spotlight Barry Garbarino



Barry, who identifies as a gay man, leads our Prism Pride Employee Resource Group. Since joining Spiro in April 2022 as our VP of Strategy & Sales Enablement, Barry has consistently promoted living authentically from the moment he stepped through our virtual doors. When he isn't partnering with our Sales team to provide strategic insights and support to fuel Spiro's growth, Barry is creating safe spaces for everyone around him to "be authentically you".

# Trust, responsibility, and understanding naturally lead to

Our team members delivered amazing results in 2024. To say we are proud is an understatement.

Our Exhibitions teams were everywhere, producing some of the largest events in our long history. Spiro took incredible steps forward, gaining strong market recognition as a leader in its space. onPeak, Visit, and ShowTech continued to demonstrate leadership and unique capabilities in each of their areas of expertise. Overall, we believe this is what sets GES apart—our singular ability to provide these services anywhere in the world, with a team that operates with true focus for our clients.

The following pages highlight what our team accomplished in 2024, but this is by no means an exhaustive list of the excellence we delivered. It is a privilege to understand and support our clients where and when they need us—and to be trusted with the responsibility of their shows, events, brands, people, and just about anything else they may need.

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# MINExpo / IMTS / IWF / MODEX

## **Delivering BIG in 2024**

We produce thousands of events each year for our clients—but some of our largest shows don't occur annually. In 2024, several of these major events rotated back onto our calendar, and our teams rose to the occasion.

Four standout shows—MINExpo in Las Vegas, IMTS in Chicago, and IWF and **MODEX** in Atlanta—demanded significant focus and coordination. We delivered. Across these four massive events, we produced more than 2.5 million square feet of exhibit space for over 5,500 exhibitors. This monumental effort required more than 300,000 labor hours from our expert teams. We also produced over 320,000 square feet of graphics and moved an astonishing 52 million tons of freight.

While we are exceptionally proud of the scale and execution of these events, we are equally honored by the trust our clients placed in us to bring them to life. This is what we love to do—creating experiential excellence and we're ready to keep delivering bold, large-scale brand experiences that shape industries and inspire audiences.









2.5M Square feet of exhibit space

5.500

+300,000

Tons of freight















# **Atlanta Market 2024**

## **Elevating Hospitality: onPeak in Atlanta**

At the January 2024 Atlanta Market, excellence wasn't just a theme—it was a promise delivered at every touchpoint of the attendee experience. As the official housing partner, onPeak brought that promise to life with exclusive hotel discounts and a seamless, stress-free booking process that set a new benchmark for service.

Their unwavering commitment to hospitality ensured every guest felt supported from reservation to check-in. With a sharp focus on precision, responsiveness, and comfort, onPeak didn't just manage logistics—they elevated them. As a trusted partner, they played a vital role in shaping an exceptional market experience, embodying the very essence of excellence in execution.



















# **ADIPEC 2024**

#### **Precision, Performance & Scale: Visit Delivers**

ADIPEC 2024 welcomed over 109,000 participants and more than 1,700 exhibitors, reaffirming its status as one of the world's premier energy events. Behind the scenes, Visit powered a seamless experience for attendees and exhibitors alike through a robust, scalable tech infrastructure.

From registration and access control to badge printing and lead capture, every detail was flawlessly executed. Over 1,000 conditional rules enabled precise access and tailored experiences, while Visit Connect equipped exhibitors to capture leads efficiently and drive measurable ROI.

This is just one example of Visit's proven ability to deliver precision, performance, and scale. In close partnership with dmg events, Visit played a pivotal role in another standout edition of ADIPEC—and is ready to support even larger events ahead.



















# Formula E

#### **VIP Party & Race Day Hospitality**

Spiro collaborated with Formula E to deliver premium hospitality experiences at the 2024 Miami E-Prix.

The **Race Suites** were designed to provide VIP guests with an unforgettable race-day experience with exceptional, personalized viewing experiences and all-inclusive catering.

The **Emotion Club** was masterfully designed by Spiro to embody a dynamic fusion of luxury motorsport and Miami's vibrant cultural identity. The space came alive with bold colors, boho-inspired design elements, and artful aesthetics that captured the city's electric authenticity.

The **Welcome Event** lit up Soho Beach House with the city's signature flair—spicy street food, tropical cocktails, and Latin rhythms and entertainment that pulsed with Miami's unmistakable energy.

























# **Boomi World**

## **Keynotes, Workshops, & Networking Success**

Boomi, a global leader in cloud integration and data automation, partnered with Spiro to amplify two of its most pivotal brand experiences: Boomi World and the Revenue Kickoff Meeting (RKOM).

With audiences spanning IT professionals to C-suite leaders, these events needed to inspire, connect, and energize. Spiro led creative and production across both in-person and hybrid formats, developing a unified event identity aligned with Boomi's bold brand and strategic goals.

We delivered full-service support across general sessions, breakouts, expos, and celebrations. The result was a successful return of Boomi World post-pandemic, engaging thousands and reigniting both internal momentum and external brand affinity.





















# **Chuck Grouzard's Legacy of Leadership and Service**

Spanning nearly four decades in the exhibitions industry, Chuck Grouzard exemplifies what it means to lead with purpose. As Executive Vice President of Business Development, Creative and Design, Chuck guides our business development team with a strategic focus on growth, innovation, and building lasting client partnerships.

He currently serves as Chairperson of the 2025 Board for the International Association of Exhibitions and Events (IAEE), a role that reflects his deep commitment to advancing the industry. His leadership extends well beyond GES—Chuck has previously held key positions including Chairperson of the Center for Exhibition Industry Research (CEIR), President of the Exhibition Services & Contractors Association (ESCA), and President of the IAEE Midwestern Chapter. In 2024, Chuck was honored with ESCA's Lifetime Achievement Award, recognizing his enduring impact on the exhibitions and events community.

A passionate mentor and coach, Chuck consistently invests in the next generation of event professionals. His leadership is defined by integrity, innovation, and a genuine desire to elevate the industry for all—hallmarks of the values we champion at GES.



Photo credit: Trade Show Executive Media Group/Garret Buckley

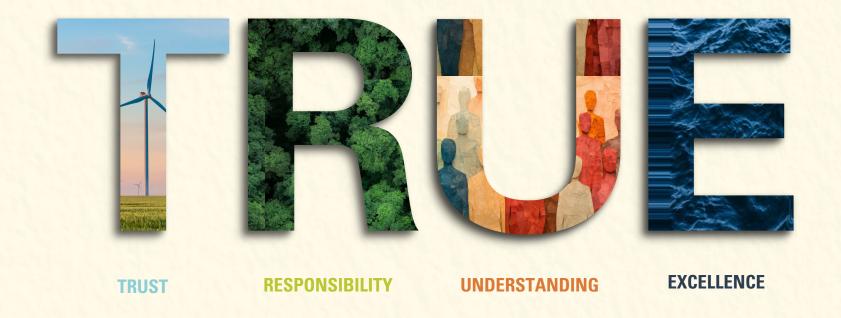












2024 was a year of dynamic transformation, meaningful progress, and bold expansion.

As we move forward together in 2025, we remain committed to fostering an environment that drives positive change and growth—within our organizations, for our people, and beyond, for our clients and the communities we serve.

